

Oshen LTD Privacy Policy

Last Updated: March 12, 2026

This Privacy Policy describes the information held by Oshen LTD, how we use and share that information, and the privacy choices we offer.

This Privacy Policy covers the data we gather via your use of our mobile applications, website <https://www.oshendata.com/>, and any other online goods and services we may provide in the future (collectively, the "Services"), as well as any other interactions you may have with us. The terms of this privacy statement are subject to change at any time. We will update the date at the top of this policy to let you know if we make any changes. Every time you use our services, we encourage you to read the Privacy Policy to learn more about our information practices and how you may help safeguard your privacy.

1. Information Users Provide to Us

When you ask for customer service, or otherwise contact us, we gather the information you give us. We may gather the following kinds of data:

- Basic user information, such as your name, email address, mobile phone number and organisation.
- Location information, when you access or use our mobile application(s), website(s), hardware device(s), or otherwise consent to our collection of this information.
- Other information that you provide to us directly or through your interaction with our services, such as pictures, messages, or other information and content.

2. Information We Collect Automatically From You

When you access or use our Services, we may also automatically collect information about you, including:

- Device Information: We collect device-specific information when you access our Services, including your hardware model, operating system and version, unique device identifiers, mobile network information and information about the device's interaction with our Services.
- Log Information: We collect information about how you access or use our Services, including your access times, time zone, browser type and language.
- Information Collected by Cookies and other Tracking Technologies: We may automatically collect information using cookies, web beacons (also known as "gifs," "pixel tags" and "tracking pixels") and other tracking technologies to, among other things, improve our Services and your experience, monitor user activity and count visits. Some of our business partners such as our analytics providers may also use cookies as part of the services that they provide for us. For information about the third party use of cookies in our Services, see the "Analytics Services" section below.

3. Use of Information

We use information about you for purposes described in this Privacy Policy or otherwise disclosed to you on or in connection with our Services. For example, we may use information about you to:

- Operate and improve our Services;
- Create other products or services;
- Respond to your comments, questions and requests and provide customer service;
- Monitor and analyse trends, usage and activities in connection with our Services;
- Link or combine with other information we get from third parties to help understand your needs and provide you with better service.

By accessing or using the Services, you consent to the processing and transfer of information in and to the United States and other countries.

4. Sharing of Information

We do not share personal information about you with third parties except as described below or elsewhere in this Privacy Policy:

- With your consent, including if we notify you through our Services that the information you provide will be shared in a particular manner and you provide such information;
- With third party vendors, consultants and other service providers who need access to such information to carry out their work for us;
- If we believe that disclosure is reasonably necessary to comply with any applicable law, regulation, legal process or governmental request; to enforce our agreements and policies; to protect the security or integrity of our Services; or to protect Oshen, our customers or the public from harm or illegal activities.

We may also share aggregated or anonymised information that does not directly identify you.

5. Social Sharing Features

You may be able to share information from our Services with other media and vice versa using social sharing capabilities or other integrated methods. Depending on the settings you set with the third party that offers the social sharing function, using such capabilities allows you to share certain information with your friends or the general public. Please refer to the privacy policies of the third parties that offer these social sharing tools for additional details regarding the goals and extent of data collection and processing related to these features.

6. Security

Oshen takes reasonable measures to help protect information about you in an effort to prevent loss, misuse and unauthorised access, disclosure, alteration and destruction.

7. Analytics Services

In connection with the usage of our services, we might let third parties offer analytics services. Cookies, web beacons, and other technologies may be used by these entities to gather data about how you use the Services and other websites, such as your IP address, details about your operating system and web browser, pages viewed, time spent on pages,

links clicked, and conversion data. Oshen and others may use this information to track and analyse statistics, as well as to gauge the popularity of particular features or services.

8. Your Information Choices

- Account Information: You may update or correct information including removing all your information by sending us a request to enquiries@oshendata.com. Please note that even after you remove your account, we may retain certain information as required by law, for legitimate business purposes.
- Location Information: You have the ability to turn off location-based services by adjusting the settings on your web browser or mobile devices, or powering off your hardware devices. By doing so, however, you may reduce the functionality of our Services.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us by emailing enquiries@oshendata.com